

# Security Media Trends

## Democratic Republic of Congo

Trends and insights from media monitoring in North Kivu

**Bulletin 2**  
April 2020

As the Democratic Republic of Congo scrambles to contain the spread of COVID-19, mistrust towards authorities grows in North Kivu.

### Key Trends

#### Civilians concerned about the veracity of spreading COVID-19 reports

- COVID-19 reports dominate social media, as concerns about the presence of the virus in the DRC mount.
- Amidst widely shared suspicion that COVID-19 is a pretext for the continuation of the 'Ebola business', civilians demand video-evidence of COVID-19 patients from Kinshasa.
- Rumours that Ebola is back have been making circulating on WhatsApp channels.

### Key Points from Ebola Response Survey

#### Butembo area (27 March – 01 April 2020):

- Foreign Ebola health responders mostly enjoy widespread support.
- Substantial concern that local Ebola response teams are inadequately prepared for COVID-19.
- Mistrust towards the Ebola response continues to play a role in keeping some civilians from visiting CTEs.

#### Beni area (12-18 March 2020):

- Trust in foreign medical workers rebounds amidst fears of unpreparedness for COVID-19.
- Support for local response teams increases, despite rumours of receiving pay from pharmaceutical companies to perpetuate the Ebola epidemic.
- 16% affirm not willing to visit CTE in case of symptoms.

This bulletin shares key trends and insights from media monitoring carried out by Novetta Mission Analytics (NMA) in North Kivu province.

It has been developed by Insecurity Insight and [Novetta](#), using Novetta Mission Analytics to [deliver](#) near real-time pattern and behavioural analysis of social, print, and broadcast media (radio and television) content and incident data.

Visit our [website](#) for further security related information for aid agencies in the context of the Covid-19 epidemic.

[Join our](#) mailing list and get all the latest resources straight to your inbox.

Follow us on [Twitter](#) and [Facebook](#).

Suggested citation: Insecurity Insight. 2020. Bulletin 2. Security Media Trends, North Kivu province, DRC. April 2020. Switzerland: Insecurity Insight.



### Coming soon

#### Delivering Health Responses During Public Health Emergencies

In this 10-min mobile guide, learn how to implement appropriate security risk management measures to enable public health emergency actors and healthcare workers to effectively address security challenges during a public health emergency response or outbreak.

Join our [Attacks on Healthcare](#) mailing list to find out when the guide goes live.